

# MOBILE FIELD SERVICE DONE RIGHT

WITH **kmplete**

## REQUEST FOR SERVICE → CREATE WORK ORDER → DISPATCH

Create work order.  
Plan, schedule, dispatch.

Technician receives email  
notification of work assignment.

Review work order on tablet  
in kmplete work order queue.



## IN THE FIELD

### GO TO SERVICE LOCATION → INSPECT UNIT → ORDER PARTS



Create field purchase & PO,  
parts added to work order  
automatically.



Review history, enter work description,  
prepare estimate, all on tablet, all offline.

### FINISH REPAIR

Add recommendations for future work. All labour, jobs  
and parts entered, flows to job costing & revenues.



**COMPLETE!**

Capture customer signature on tablet.  
Complete the work order.  
Sync back to the office via web.

Labour automatically goes to  
time sheet entry for payroll.



## AT THE OFFICE

Review work order in  
Invoice Generation queue

Create an estimate linked to the  
work order recommendation/s

Create invoice & send to customer,  
invoice goes to customer A/R

Create vendor invoice from Field  
Purchase & pay vendor

Receive payment from customer  
to clear A/R



Review time sheet entries  
for pay period

Create payroll batch,  
email/print payroll advice

→ **kmplete = complete!** ←

**OFFICE & FIELD TASKS FULLY INTEGRATED WITH ONE APPLICATION**

Streamline operations, boost efficiency, increase revenues! Transform your business with kmplete.